



# Zzoommm Home Phone

## Calling Plans & Charges

Prices are inclusive of VAT and correct as of 1st April 2025

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# Package Pricing

## Zzoomm Voice

Unlimited

Monthly Fee

£10

### Call Type

### When

### Call Cost

Calls to UK Landline Numbers Starting 01/02/03

All Times

Included<sup>1</sup>

Calls to UK Mobiles

All Times

Included<sup>1</sup>

### Calls to Certain Countries

Australia

Australia Mobile

Canada

Canada Northwestel

Ireland

Ireland Mobile

New Zealand

New Zealand Mobile

UIFS Universal International Freephone

USA

USA Alaska

All Times

Included<sup>1</sup>

Calls to 0800 and 0808 numbers

All Times

Free

Calls to 08/09 numbers

All Times

20p per minute<sup>3</sup> plus service charge<sup>2</sup>

<sup>1</sup> Calls included in your call package are for a maximum duration of 60mins. After 60mins hangup and redial to continue chatting - calls exceeding 60mins will be charged at 20p per minute

<sup>2</sup> Calls to 08 and 09 numbers incur an access charge of 20p/minute. You may also be charged a service charge. This service charge is set by the organisation you are calling. Please consult the organisation you are calling for details on how much you will be charged. For more information, please see <http://www.ukcalling.info>

<sup>3</sup> All calls incurring a per minute charge are billed by the second and rounded up to the nearest penny.

# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Afghanistan	£1.28	Ascension Island	£10.06
Afghanistan Mobile	£1.33	Australia	£0.00
Albania	£1.03	Australia	£0.00
Albania Mobile	£2.65	Australia Mobile	£0.00
Algeria	£4.27	Australia Mobile	£0.00
Algeria Algiers	£4.38	Australia Special Services	£0.15
Algeria Mobile	£3.84	Austria	£0.08
American Samoa	£0.87	Austria Mobile Other	£1.39
Andorra	£0.10	Austria Premium	£1.59
Andorra Mobile	£1.25	Azerbaijan	£8.86
Angola	£0.62	Azerbaijan Mobile	£1.77
Angola Mobile	£1.00	Azerbaijan Premium	£8.64
Anguilla	£1.27	Bahamas	£1.36
Anguilla Mobile	£1.45	Bahamas Mobile	£1.37
Antarctic	£8.89	Bahrain	£0.85
Antigua & Barbuda	£1.98	Bahrain Mobile	£0.85
Antigua & Barbuda Mobile	£1.98	Bangladesh	£0.20
Argentina	£0.10	Bangladesh Mobile	£0.19
Argentina Mobile	£0.92	Barbados	£1.16
Armenia	£1.17	Barbados Mobile	£1.16
Armenia Mobile	£1.48	Belarus	£5.68
Aruba	£0.55	Belarus Other	£2.44
Aruba Mobile	£1.46	Belgium	£0.16

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Belgium Mobile	£1.04	Burkina Faso	£2.50
Belgium Premium	£2.62	Burkina Faso Mobile	£2.50
Belize	£1.36	Burundi	£3.48
Belize Mobile	£1.36	Burundi Mobile	£8.08
Benin	£1.94	Cambodia	£0.43
Benin Mobile	£2.49	Cambodia Mobile	£0.43
Bermuda	£0.18	Cameroon	£5.31
Bhutan	£0.41	Cameroon Mobile	£2.52
Bolivia	£1.28	Canada	£0.00
Bolivia Mobile	£1.02	Canada	£0.00
Bosnia Herzegovina	£1.01	Canada Northwestel	£0.00
Bosnia Herzegovina Mobile	£2.59	Canada Other	£0.80
Botswana	£1.13	Cape Verde Islands	£1.01
Botswana Mobile	£1.62	Cape Verde Mobile	£1.67
Brazil	£0.02	Cayman Islands	£0.84
Brazil Mobile	£0.07	Cayman Islands Mobile	£0.99
British Virgin Islands	£1.47	Central African Republic	£2.48
Brunei	£0.30	Central African Republic Special Services	£5.31
Brunei Mobile	£0.30	Chad	£3.83
Bulgaria	£0.52	Chad Mobile	£4.46
Bulgaria Mobile	£0.16	Chile	£11.09
Bulgaria Mobile Other	£3.22	Chile Mobile	£0.18
Bulgaria Special Services	£0.52	Chile Rural	£5.68

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
China	£0.97	Denmark	£0.06
China Mobile	£1.42	Denmark Mobile	£0.06
Colombia	£0.07	Diego Garcia	£7.91
Colombia Cali	£0.07	Djibouti	£2.05
Colombia Medellin	£0.07	Dominica	£1.53
Colombia Mobile	£0.07	Dominica Mobile	£1.53
Comoros	£3.59	Dominican Republic	£0.61
Congo	£5.32	Dominican Republic Mobile	£0.67
Congo Democratic Republic	£3.24	East Timor	£1.53
Congo Democratic Republic Mobile	£2.82	Ecuador	£1.39
Congo Mobile	£3.61	Ecuador Mobile	£1.47
Cook Islands	£6.58	Egypt	£0.72
Costa Rica	£0.12	Egypt Mobile	£0.89
Costa Rica Mobile	£0.47	El Salvador	£1.08
Croatia	£0.28	El Salvador Mobile	£1.08
Croatia Mobile	£0.25	Equatorial Guinea	£2.97
Cuba	£4.47	Eritrea	£1.53
Cyprus	£0.08	Estonia	£4.85
Cyprus Mobile	£0.28	Estonia (PERSONAL NUMBER)	£4.97
Cyprus Mobile One	£0.77	Estonia Mobile	£1.84
Czech Republic	£0.32	Estonia Mobile Other	£2.16
Czech Republic Mobile	£0.10	Ethiopia	£1.47
Czech Republic Special Services	£0.45	Falkland Islands	£9.43

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Faroe Islands	£0.05	Gibraltar	£0.19
Faroe Islands Mobile	£0.14	Gibraltar Mobile	£0.83
Fiji	£1.62	Greece	£0.09
Fiji Mobile	£1.62	Greece Mobile	£1.19
Finland	£0.26	Greece Mobile Other	£1.52
Finland Mobile	£0.18	Greece Special Services	£3.69
Finland Other	£2.32	Greenland	£0.31
France	£0.03	Grenada	£1.47
France Mobile	£0.14	Grenada Mobile	£6.58
French Guyana	£0.38	Guadeloupe	£1.38
French Guyana Mobile	£0.57	Guadeloupe Mobile	£0.58
French Polynesia	£1.63	Guam	£0.10
Gabon	£2.60	Guatemala	£0.96
Gabon Mobile	£2.54	Guatemala Mobile	£0.90
Gambia	£2.67	Guernsey Mobile	£1.04
Gambia Mobile Other	£2.55	Guinea	£3.62
Georgia	£1.78	Guinea Bissau	£3.63
Georgia Mobile	£1.78	Guinea Bissau Mobile	£4.26
Germany	£0.02	Guinea Mobile	£3.69
Germany Mobile	£0.10	Guyana	£1.53
Germany Mobile Other	£2.24	Guyana Mobile	£1.53
Ghana	£1.41	Haiti	£2.06
Ghana Mobile	£1.84	Haiti Mobile	£1.09

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Honduras	£0.77	Isle of Man Mobile	£0.38
Honduras Mobile	£1.06	Isle of Man Mobile Other	£0.76
Hong Kong	£0.17	Isle of Man Mobile Premium	£1.74
Hong Kong Mobile	£0.23	Israel	£0.15
Hungary	£0.08	Israel Mobile	£0.15
Hungary Mobile	£0.08	Israel Palestine	£1.25
Iceland	£0.11	Italy	£0.01
Iceland Mobile	£0.11	Italy Mobile	£1.79
India	£0.09	Italy Other	£1.61
Indonesia	£0.27	Italy Vodafone Mobile	£0.09
Indonesia Mobile	£0.28	Italy Wind Mobile	£0.09
Inmarsat m	£21.22	Ivory Coast	£2.63
Iran	£1.01	Ivory Coast Mobile	£2.69
Iran Mobile	£1.01	Jamaica	£1.39
Iraq	£1.35	Jamaica Mobile	£1.47
Iraq Baghdad	£0.88	Japan	£0.09
Iraq Mobile	£1.35	Japan Mobile	£0.24
Ireland	£0.00	Jersey Mobile	£1.04
Ireland	£0.00	Jordan	£1.15
Ireland Mobile	£0.00	Jordan Mobile	£1.15
Ireland Mobile	£0.00	Kazakhstan	£3.13
Ireland Mobile One	£0.47	Kazakhstan Mobile	£1.32
Ireland Premium	£3.59	Kazakhstan Other	£3.13

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Kenya	£1.61	Luxembourg	£0.37
Kenya Mobile	£0.74	Luxembourg Mobile	£0.09
Kenya Mobile Other	£1.61	Luxembourg Other	£2.20
Kosovo	£3.49	Macau	£0.84
Kuwait	£0.26	Macedonia	£2.26
Kuwait Mobile	£0.26	Macedonia Mobile	£2.26
Kyrgyzstan	£3.98	Madagascar	£3.64
Kyrgyzstan Mobile	£1.19	Madagascar Mobile	£9.00
Laos	£0.50	Malawi	£2.84
Latvia	£6.22	Malawi Mobile	£2.84
Latvia Mobile	£0.24	Malaysia	£0.07
Latvia Mobile One	£4.64	Malaysia Mobile	£0.07
Latvia Mobile Other	£0.52	Maldives	£5.49
Lebanon	£0.55	Maldives Mobile	£5.12
Lebanon Mobile	£1.08	Mali	£2.41
Lesotho	£2.64	Mali Mobile	£2.39
Lesotho Mobile	£2.50	Malta	£0.14
Liberia	£3.10	Malta Mobile	£0.14
Liberia Mobile	£2.48	Marshall Islands	£1.70
Libya	£1.69	Martinique	£0.08
Liechtenstein	£0.38	Martinique Mobile	£0.59
Lithuania	£3.14	Mauritania	£3.59
Lithuania Mobile	£0.28	Mauritania Mobile	£6.59

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Mauritius	£0.99	Namibia Mobile	£1.21
Mayotte	£0.28	Nauru	£8.51
Mayotte Mobile	£2.89	Nepal	£1.40
Mexico	£0.06	Nepal Mobile	£1.40
Mexico Mobile	£0.06	Netherlands	£0.15
Micronesia	£3.31	Netherlands Antilles	£0.84
Moldova	£2.13	Netherlands Antilles Mobile	£0.87
Moldova Mobile	£2.16	Netherlands Mobile	£0.10
Monaco	£0.40	Netherlands Mobile Other	£10.17
Monaco Mobile	£4.64	New Caledonia	£1.71
Mongolia	£0.08	New Zealand	£0.00
Mongolia Mobile	£0.08	New Zealand	£0.00
Montenegro	£2.56	New Zealand Mobile	£0.00
Montenegro Mobile	£2.49	New Zealand Mobile	£0.00
Montserrat	£1.47	Nicaragua	£1.56
Morocco	£3.19	Nicaragua Mobile	£1.66
Morocco Mediatel	£0.97	Niger	£2.32
Morocco Mobile Other	£4.21	Niger Premium Services	£1.92
Mozambique	£1.32	Nigeria	£0.51
Mozambique Mobile	£2.17	Nigeria Mobile	£0.51
Myanmar	£1.60	North Korea	£2.95
Myanmar Mobile	£1.51	Northern Marianas	£0.26
Namibia	£1.39	Norway	£0.02

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Norway Mobile	£0.07	Poland Mobile	£0.11
Norway Mobile Other	£1.09	Portugal	£0.05
OCHA	£0.08	Portugal Mobile	£0.55
Oman	£1.42	Puerto Rico	£0.04
Oman Mobile	£1.42	Qatar	£1.02
Pakistan	£0.29	Qatar Mobile	£1.02
Pakistan Mobile	£0.26	Reunion	£0.07
Palau	£3.38	Reunion Mobile	£2.89
Palestine	£1.01	Romania	£0.08
Palestine Mobile	£1.17	Romania Mobile	£0.08
Panama	£0.13	Russia	£0.94
Panama Mobile	£0.74	Russia Mobile	£1.60
Papua New Guinea	£6.18	Russia Mobile One	£1.46
Papua New Guinea Mobile	£6.18	Russia St Petersburg	£0.69
Paraguay	£0.46	Rwanda	£1.75
Paraguay Mobile	£0.51	Rwanda Mobile	£1.75
Personal Numbering E	£0.17	San Marino	£3.33
Peru	£0.19	Sao Tome & Principe	£7.72
Peru Mobile	£0.19	Satellite Iridium	£28.13
Peru Rural	£4.97	Saudi Arabia	£6.12
Philippines	£0.78	Saudi Arabia Mobile	£0.82
Philippines Mobile	£0.89	Saudi Arabia Mobile Other	£0.82
Poland	£0.45	Senegal	£2.65

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Senegal Mobile	£2.47	Spain Mobile One	£2.83
Serbia	£2.56	Spain Mobile Other	£0.56
Serbia Mobile	£2.56	Spain Premium	£53.47
Seychelles	£4.12	Spain Special Services	£0.78
Seychelles Special Services	£4.35	Sri Lanka	£0.73
Sierra Leone	£2.91	Sri Lanka Mobile	£0.72
Sierra Leone Mobile	£3.47	St. Helena	£11.39
Singapore	£0.42	St. Kitts & Nevis	£0.93
Singapore Mobile	£0.07	St. Kitts & Nevis Mobile	£1.47
Slovakia	£0.38	St. Lucia	£1.24
Slovakia Mobile	£0.55	St. Lucia Mobile	£1.47
Slovenia	£0.46	St. Martin	£0.69
Slovenia Mobile	£0.24	St. Pierre & Miquelon	£2.61
Solomon Islands	£20.90	St. Vincent & Grenadines	£1.24
Somalia	£3.09	St. Vincent & Grenadines Mobile	£1.47
Somalia Mobile	£2.42	Sudan	£3.41
South Africa	£0.77	Sudan Mobile	£3.41
South Africa Mobile Other	£1.15	Suriname	£1.34
South Africa Special Services	£1.04	Suriname Mobile	£1.87
South Korea	£0.08	Swaziland	£1.47
South Korea Mobile	£0.08	Swaziland Mobile	£1.31
South Sudan	£3.15	Sweden	£0.08
Spain	£0.22	Sweden Mobile	£0.14

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# Chargeable Calls

Destination	Cost Per Minute	Destination	Cost Per Minute
Switzerland	£0.08	Turks & Caicos Islands	£1.04
Switzerland Mobile One	£2.93	Uganda	£2.90
Switzerland Other	£0.95	Uganda Mobile	£1.83
Syria	£6.70	UIFS Universal International Freephone	£0.00
Syria Mobile	£6.70	UK Blind and Disabled Directory Enquiries	£12.78
Taiwan	£0.11	UK Emergency Services	£2.75
Taiwan Mobile	£0.56	UK International Operator	£9.39
Tajikistan	£1.26	UK National Operator	£8.07
Tajikistan Mobile	£3.41	UK Personal Numbering pn1	£1.30
Tanzania	£1.94	UK Premium Rate g6	£0.49
Tanzania Mobile	£1.79	UK Special Services g21	£0.99
Thailand	£0.21	UK Timeline	£0.11
Thailand Mobile	£0.21	United Arab Emirates	£0.99
Togo	£2.26	United Arab Emirates Mobile	£0.91
Tonga	£5.87	Uruguay	£0.34
Trinidad & Tobago	£1.02	Uruguay Mobile	£1.10
Trinidad & Tobago Mobile	£1.02	US Virgin Islands	£0.12
Tunisia	£5.02	Uzbekistan	£0.62
Tunisia Mobile	£4.93	Uzbekistan Mobile	£0.62
Turkey	£0.18	Vanuatu	£5.87
Turkey Mobile Other	£1.22	Venezuela	£0.67
Turkmenistan	£0.93	Venezuela Mobile	£0.64
Turks & Caicos Island Mobile	£1.57	Vietnam	£0.39

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# Chargeable Calls

## Destination Cost Per Minute

Wallis & Futuna	£1.94
Western Samoa	£5.87
Yemen	£0.86
Yemen Mobile	£0.86
Zambia	£2.49
Zambia Mobile	£2.61
Zimbabwe	£1.29
Zimbabwe Mobile	£2.89

## Destination Cost Per Minute NGCS Access Charge per Call NGCS Service Charge Per Call

UK NGCS SC001	£0.00	£0.20	£0.00
UK NGCS SC002	£0.01	£0.20	£0.00
UK NGCS SC003	£0.02	£0.20	£0.00
UK NGCS SC004	£0.03	£0.20	£0.00
UK NGCS SC005	£0.04	£0.20	£0.00
UK NGCS SC006	£0.05	£0.20	£0.00
UK NGCS SC007	£0.06	£0.20	£0.00
UK NGCS SC008	£0.07	£0.20	£0.00
UK NGCS SC009	£0.08	£0.20	£0.00
UK NGCS SC010	£0.09	£0.20	£0.00
UK NGCS SC011	£0.10	£0.20	£0.00
UK NGCS SC012	£0.11	£0.20	£0.00

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# Chargeable Calls

Destination	Cost Per Minute	NGCS Access Charge per Call	NGCS Service Charge Per Call
UK NGCS SC013	£0.12	£0.20	£0.00
UK NGCS SC014	£0.13	£0.20	£0.00
UK NGCS SC015	£0.15	£0.20	£0.00
UK NGCS SC016	£0.20	£0.20	£0.00
UK NGCS SC017	£0.25	£0.20	£0.00
UK NGCS SC018	£0.30	£0.20	£0.00
UK NGCS SC019	£0.35	£0.20	£0.00
UK NGCS SC020	£0.36	£0.20	£0.00
UK NGCS SC021	£0.40	£0.20	£0.00
UK NGCS SC022	£0.45	£0.20	£0.00
UK NGCS SC023	£0.46	£0.20	£0.00
UK NGCS SC024	£0.50	£0.20	£0.00
UK NGCS SC025	£0.55	£0.20	£0.00
UK NGCS SC026	£0.60	£0.20	£0.00
UK NGCS SC027	£0.65	£0.20	£0.00
UK NGCS SC028	£0.70	£0.20	£0.00
UK NGCS SC029	£0.75	£0.20	£0.00
UK NGCS SC030	£0.80	£0.20	£0.00
UK NGCS SC031	£0.90	£0.20	£0.00
UK NGCS SC032	£0.95	£0.20	£0.00
UK NGCS SC033	£0.99	£0.20	£0.00
UK NGCS SC034	£1.00	£0.20	£0.00
UK NGCS SC035	£1.10	£0.20	£0.00

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# Chargeable Calls

Destination	Cost Per Minute	NGCS Access Charge per Call	NGCS Service Charge Per Call
UK NGCS SC036	£1.20	£0.20	£0.00
UK NGCS SC037	£1.45	£0.20	£0.00
UK NGCS SC038	£1.50	£0.20	£0.00
UK NGCS SC039	£1.55	£0.20	£0.00
UK NGCS SC040	£1.80	£0.20	£0.00
UK NGCS SC041	£2.00	£0.20	£0.00
UK NGCS SC042	£2.20	£0.20	£0.00
UK NGCS SC043	£2.50	£0.20	£0.00
UK NGCS SC044	£0.00	£0.20	£0.00
UK NGCS SC045	£3.60	£0.20	£0.00
UK NGCS SC046	£0.00	£0.20	£0.05
UK NGCS SC047	£0.00	£0.20	£0.10
UK NGCS SC048	£0.00	£0.20	£0.15
UK NGCS SC049	£0.00	£0.20	£0.25
UK NGCS SC050	£0.00	£0.20	£0.30
UK NGCS SC051	£0.00	£0.20	£0.35
UK NGCS SC052	£0.00	£0.20	£0.40
UK NGCS SC053	£0.00	£0.20	£0.48
UK NGCS SC054	£0.00	£0.20	£0.50
UK NGCS SC055	£0.00	£0.20	£0.70
UK NGCS SC056	£0.00	£0.20	£0.75
UK NGCS SC057	£0.00	£0.20	£1.00
UK NGCS SC058	£0.00	£0.20	£1.45

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# Chargeable Calls

Destination	Cost Per Minute	NGCS Access Charge per Call	NGCS Service Charge Per Call
UK NGCS SC059	£0.00	£0.20	£1.50
UK NGCS SC060	£0.00	£0.20	£2.00
UK NGCS SC061	£0.00	£0.20	£2.50
UK NGCS SC062	£0.00	£0.20	£3.00
UK NGCS SC063	£0.00	£0.20	£4.00
UK NGCS SC064	£0.00	£0.20	£5.00
UK NGCS SC065	£0.00	£0.20	£6.00
UK NGCS SC066	£1.55	£0.20	£0.77
UK NGCS SC067	£0.25	£0.20	£0.80
UK NGCS SC068	£2.43	£0.20	£0.00
UK NGCS SC069	£0.10	£0.20	£3.50
UK NGCS SC070	£2.43	£0.20	£2.43
UK NGCS SC071	£2.10	£0.20	£2.60
UK NGCS SC072	£1.77	£0.20	£2.76
UK NGCS SC073	£2.50	£0.20	£0.00
UK NGCS SC074	£0.05	£0.20	£0.05
UK NGCS SC075	£0.10	£0.20	£0.10
UK NGCS SC076	£0.40	£0.20	£0.40
UK NGCS SC077	£0.70	£0.20	£0.70
UK NGCS SC078	£1.50	£0.20	£1.50
UK NGCS SC079	£2.00	£0.20	£2.00
UK NGCS SC080	£2.57	£0.20	£4.45
UK NGCS SC081	£0.18	£0.20	£0.00

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# Chargeable Calls

Destination	Cost Per Minute	NGCS Access Charge per Call	NGCS Service Charge Per Call
UK NGCS SC082	£0.22	£0.20	£0.00
UK NGCS SC083	£3.50	£0.20	£0.00
UK NGCS SC084	£0.75	£0.20	£2.50
UK NGCS SC085	£0.99	£0.20	£2.60
UK NGCS SC086	£0.78	£0.20	£2.75
UK NGCS SC087	£1.30	£0.20	£3.00
UK NGCS SC088	£0.00	£0.20	£3.65
UK NGCS SC090	£6.99	£0.20	£13.98
UK NGCS SC091	£7.99	£0.20	£15.98
UK NGCS SC092	£0.07	£0.20	£0.07
UK NGCS SC093	£0.13	£0.20	£0.13
UK NGCS SC094	£0.80	£0.20	£0.80
UK NGCS SC095	£1.00	£0.20	£1.00
UK NGCS SC096	£3.00	£0.20	£3.00
UK NGCS SC097	£0.50	£0.20	£3.60
UK NGCS SC098	£1.50	£0.20	£3.60
UK NGCS SC099	£2.00	£0.20	£3.60
UK NGCS SC100	£3.60	£0.20	£3.60

Prices are inclusive of VAT and correct as of 1st September 2025.

Prices are applicable at all times

All calls incurring a per minute charge are billed by the second and rounded up to the nearest penny